



Work for a company that appreciates you!



## **Senior Outside Auto Damage Re-Inspector Pennsylvania**

Join a team that is committed to ensuring that our employees feel empowered, valued, and have opportunities for career growth and advancement. A positive work environment, competitive salaries, and an attractive benefits package explain why so many qualified professionals choose MMG Insurance.

### **Responsibilities include but are not limited to:**

Performs re-inspections and closed file audits within the Auto Advantage Program. Determines what variances, exceptions, or modifications may be necessary. Provides coaching and/or training to ensure estimates and appraisals are within manufactures repairs recommendations and approve when appropriate. Appraises automobiles, heavy equipment, recreational vehicles and physical damage claims. Negotiates agreed price with repair facilities and secures valuations. Provide repair and causation guidance on major physical damage concerns and causation issue to the casualty claims adjusters. Promotes Direct Auto Repair Program (DARP) with agents and body shops. Duties performed involve a higher degree of complexity or involved appraisals and re-inspections with greater exposure. Handles service-related issues with shops and customers that are more complex or problematic and which may involve face-to-face interactions. Establishes appropriate repair and appraisal guidelines and appraisal workflow. Communicates and works with direct auto repair program (DARP) shops, outside staff, and independent appraisal firms to oversee and to ensure that guidelines are being followed.

### **Qualifications:**

- Bachelor's degree and 6-8 years related experience and/or training; or equivalent combination of education and experience.
- Demonstrates excellent verbal and written communication skills.
- Excellent telephone etiquette and interpersonal skills.
- Solid time management and organizational skills.
- Demonstrates group presentation skills.
- Results driven and self-motivated.
- Understands the importance of teamwork.

### **Benefits offered by MMG:**

MMG offers competitive benefits including options and choices to fit your needs such as medical, dental, life insurance, employee profit-sharing, disability income protection, 401k plan, paid time off, and education financial assistance.

### **About MMG:**

Established in 1897, MMG has a rich history of providing peace of mind to our customers. We are headquartered in Presque Isle, Maine with operations in Maine, Vermont, New Hampshire, Pennsylvania and Virginia. A firm commitment to our employees and community along with outstanding customer service is our hallmark.

Please mail cover letter and current resume to:  
HUMAN RESOURCES, ATTN: Recruiting, MMG Insurance Company  
POB 729, Presque Isle, Maine 04769  
Or email to [human.resources@mmgins.com](mailto:human.resources@mmgins.com)  
Visit us at [www.mmgins.com](http://www.mmgins.com)  
or find us on Facebook at [www.facebook.com/mmginsurance](http://www.facebook.com/mmginsurance)

