**Ultimate Parent: Maine Mutual Group** 

#### MMG INSURANCE COMPANY

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 01-0021090

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#### **BEST'S CREDIT RATINGS**

Best's Financial Strength Rating: A Outlook: Stable Best's Issuer Credit Rating: a Outlook: Stable

**Best's Financial Size Category: VII** 

#### **RATING RATIONALE**

<u>Rating Rationale:</u> The ratings and outlooks of MMG Insurance Company (MMG) reflect its historically strong operating performance, consistent growth in surplus and solid risk-adjusted capitalization in recent years. In addition, the company continues to maintain its market position as a leading personal and small commercial lines writer in the northern New England states.

MMG's strong operating performance is derived from management's disciplined underwriting style; profitability initiatives, which include appropriate pricing strategies; continuous use of inspections; and enhancements to its technological platforms, including extensive use of analytics. MMG's operating performance consistently outperforms its peer group in the private passenger standard auto and homeowners composite, and it has maintained solid risk-adjusted capitalization over several years. The company's consistent surplus growth has been driven by management's strict underwriting discipline that has resulted in strong operating income as well as steady investment income generated by a high quality bond portfolio. In addition, the liquidity ratios continue to remain higher than the composite due to consistent cash flows from operations.

Partially offsetting these positive rating factors is MMG's geographic concentration of business in the northern New England states that leaves it susceptible to weather-related events. The company's increased commercial and Pennsylvania writings have provided some product and geographic diversification; however, this does create greater property catastrophe risk. Nevertheless, MMG does continue to maintain an effective reinsurance program to help mitigate the effects of severe weather-related events.

MMG's ratings could further benefit from producing a consistent trend of above-average earnings while broadening its business profile and maintaining strong risk-adjusted capitalization. However, the company's ratings and outlooks may come under negative pressure if an unfavorable earnings trend develops and/or its capital materially deteriorates.

### FIVE-YEAR RATING HISTORY

| BES        | ST'S                             |
|------------|----------------------------------|
| <u>FSR</u> | <u>ICR</u>                       |
| A          | a                                |
| A-         | a-                               |
|            | FSR<br>A<br>A-<br>A-<br>A-<br>A- |

### **KEY FINANCIAL INDICATORS**

|               |               | _          | Statutory Data (\$000) |        |               |     |                |           |
|---------------|---------------|------------|------------------------|--------|---------------|-----|----------------|-----------|
|               |               |            | Direct                 |        | Net           |     | Pre-tax        |           |
|               | Period        | ]          | Premiums               | I      | Premiums      | (   | Operating      |           |
|               | <b>Ending</b> |            | Written                |        | Written       |     | <u>Income</u>  |           |
|               | 2010          |            | 125,952                | ,      | 94,580        |     | 7,271          |           |
|               | 2011          |            | 133,214                |        | 107,282       |     | 5,948          |           |
|               | 2012          |            | 139,488                |        | 118,077       |     | 7,039          |           |
|               | 2013          |            | 148,606                | 1      | 135,560       |     | 6,467          |           |
|               | 2014          |            | 160,332                | ,      | 142,291       |     | 2,185          |           |
|               |               | _          | Statutory Data (\$000) |        |               |     |                |           |
|               |               |            |                        |        | Total         |     | Policy-        |           |
|               | Period        |            | Net                    |        | Admitted      |     | holders'       |           |
|               | <b>Ending</b> |            | <u>Income</u>          |        | <u>Assets</u> |     | <u>Surplus</u> |           |
|               | 2010          |            | 6,170                  |        | 184,113       |     | 69,344         |           |
|               | 2011          |            | 6,737                  |        | 192,444       |     | 72,977         |           |
|               | 2012          |            | 5,300                  | )      | 205,125       |     | 79,079         |           |
|               | 2013          |            | 5,796                  | )      | 225,329       |     | 87,706         |           |
|               | 2014          |            | 3,396                  | )      | 233,828       |     | 90,163         |           |
|               | Pro           | fitability | /                      |        | Leverage _    |     |                | Liquidity |
|               |               | Inv.       | Pre-tax                |        |               |     | Overall        | Oper.     |
| Period        | Comb.         | Yield      | ROR                    | NA Inv | NPW           | Net | Liq            | Cash      |
| <b>Ending</b> | <u>Ratio</u>  | <u>(%)</u> | <u>(%)</u>             | Lev    | to PHS        | Lev | _              | Flow (%)  |
| 2010          | 96.7          | 3.0        | 7.9                    | 27.3   | 1.4           | 3.0 | 160.4          | 107.3     |
| 2011          | 97.6          | 3.0        | 5.8                    | 27.9   | 1.5           | 3.1 | 161.1          | 108.2     |
| 2012          | 96.8          | 2.8        | 6.2                    | 28.7   | 1.5           | 3.1 | 162.7          | 110.7     |

| 2013<br>2014       | 96.1<br>100.8 |     |     | 1.5<br>1.6 |      | 112.9<br>106.3 |
|--------------------|---------------|-----|-----|------------|------|----------------|
| 5-Yr Avg           | 97.7          | 2.7 | 5.1 | <br>       | <br> | •••            |
| 03/2014<br>03/2015 |               |     |     |            |      | 89.2<br>88.2   |

<sup>(\*)</sup> Within several financial tables of this report, this company is compared against the Private Passenger Standard Auto & Homeowners Composite.

#### **BUSINESS PROFILE**

MMG underwrites preferred personal lines and small commercial risks through 184 independent agents, comprising 449 locations, in Maine, New Hampshire, Vermont, Pennsylvania and Virginia. MMG received its license to write business in Virginia in March 2010 and New York in June 2010. The company began writing business in Virginia in late 2011 and has no immediate plan to expand into New York. Coverages provided include fire, allied lines, farmowners, homeowners, commercial multiple peril, inland marine, general liability, private passenger automobile and commercial automobile. A personal package policy is available as well as a special product for snowmobiles and watercraft. The commercial auto book is used to supplement the company's businessowners policies. The company bases its personal lines rates and forms on ISO, and files independently for businessowners and commercial package policies.

#### TOTAL PREMIUM COMPOSITION & GROWTH ANALYSIS

|               |                |         | Reinsura       | nce     | Reinsur        | rance   |
|---------------|----------------|---------|----------------|---------|----------------|---------|
| Period        | DP             | DPW     |                | ımed    | Prem Ceded     |         |
| <b>Ending</b> | <u>(\$000)</u> | (% Chg) | <u>(\$000)</u> | (% Chg) | <u>(\$000)</u> | (% Chg) |
| 2010          | 125,952        | 6.1     | -32            | -99.9   | 31,340         | 8.3     |
| 2011          | 133,214        | 5.8     | 100            | 411.2   | 26,032         | -16.9   |
| 2012          | 139,488        | 4.7     | 188            | 87.2    | 21,598         | -17.0   |
| 2013          | 148,606        | 6.5     | 150            | -19.9   | 13,197         | -38.9   |
| 2014          | 160,332        | 7.9     | 84             | -44.4   | 18,125         | 37.3    |
| 5-Yr<br>CAGR  |                | 6.2     |                | -22.1   |                | -8.9    |
| 03/2014       | 34,743         | 5.9     | 24             | -62.4   | 4,284          | 999.9   |
| 03/2015       | 38,199         | 9.9     | -33            | -99.9   | 4,119          | -3.8    |
| 03/2015       | 38,199         | 9.9     | -33            | -99.9   | 4,119          | -3      |

<sup>(\*)</sup> Data reflected within all tables of this report has been compiled from the company-filed statutory statement.

| Period    | NI             | PW      |                | NPE     |
|-----------|----------------|---------|----------------|---------|
| Ending    | <u>(\$000)</u> | (% Chg) | <u>(\$000)</u> | (% Chg) |
| 2010      | 94,580         | 5.0     | 91,944         | 5.1     |
| 2011      | 107,282        | 13.4    | 102,157        | 11.1    |
| 2012      | 118,077        | 10.1    | 112,833        | 10.5    |
| 2013      | 135,560        | 14.8    | 126,716        | 12.3    |
| 2014      | 142,291        | 5.0     | 136,840        | 8.0     |
| 5-Yr CAGR |                | 9.6     |                | 9.4     |
| 03/2014   | 30,483         | -7.5    | 33,150         | 7.4     |
| 03/2015   | 34,047         | 11.7    | 35,949         | 8.4     |

**Territory:** The company is licensed in ME, NH, NY, PA, VT and VA.

### **2014 BY-LINE BUSINESS (\$000)**

|                     |                |            |                | nce        | Reinsurance    |            |
|---------------------|----------------|------------|----------------|------------|----------------|------------|
|                     | DPV            | <i>W</i>   | Prem Assu      | med        | Prem Ceded     |            |
| Product Line        | <u>(\$000)</u> | <u>(%)</u> | <u>(\$000)</u> | <u>(%)</u> | <u>(\$000)</u> | <u>(%)</u> |
| Homeowners          | 41,594         | 25.9       |                |            | 5,178          | 28.6       |
| Auto Physical       | 31,066         | 19.4       | 40             | 47.4       | 723            | 4.0        |
| Com'l MultiPeril    | 35,503         | 22.1       |                |            | 5,413          | 29.9       |
| Priv Pass Auto Liab | 27,730         | 17.3       | 44             | 52.6       | 1,170          | 6.5        |
| Comm'l Auto Liab    | 11,104         | 6.9        |                |            | 1,296          | 7.1        |
| Oth Liab Occur      | 4,755          | 3.0        |                |            | 3,054          | 16.9       |
| All Other           | 8,582          | 5.4        |                |            | 1,292          | 7.1        |
| Total               | 160,332        | 100.0      | 84             | 100.0      | 18,125         | 100.0      |

|                     |                |            | Business   |
|---------------------|----------------|------------|------------|
|                     | NP             | W          | Retention  |
| Product Line        | <u>(\$000)</u> | <u>(%)</u> | <u>(%)</u> |
| Homeowners          | 36,416         | 25.6       | 87.6       |
| Auto Physical       | 30,383         | 21.4       | 97.7       |
| Com'l MultiPeril    | 30,090         | 21.1       | 84.8       |
| Priv Pass Auto Liab | 26,604         | 18.7       | 95.8       |
| Comm'l Auto Liab    | 9,808          | 6.9        | 88.3       |
| Oth Liab Occur      | 1,701          | 1.2        | 35.8       |
| All Other           | 7,290          | 5.1        | 84.9       |
| Total               | 142,291        | 100.0      | 88.7       |

### **BY-LINE RESERVES (\$000)**

| Product Line        | <u>2014</u> | <u>2013</u> | <u>2012</u> | <u>2011</u> | <u>2010</u> |
|---------------------|-------------|-------------|-------------|-------------|-------------|
| Homeowners          | 4,766       | 5,846       | 4,504       | 5,578       | 6,308       |
| Auto Physical       | 1,120       | 1,008       | 916         | 1,077       | 951         |
| Com'l MultiPeril    | 10,685      | 8,503       | 7,761       | 6,965       | 6,938       |
| Priv Pass Auto Liab | 21,849      | 21,457      | 18,572      | 17,124      | 15,117      |
| Comm'l Auto Liab    | 6,829       | 6,604       | 4,345       | 3,450       | 4,536       |
| Oth Liab Occur      | 641         | 596         | 1,544       | 1,232       | 1,436       |
| All Other           | 599         | 761         | 842         | 794         | 674         |
| Total               | 46,489      | 44,774      | 38,485      | 36,221      | 35,960      |

# GEOGRAPHIC BREAKDOWN BY DIRECT PREMIUM WRITINGS (\$000)

|               | 2014    | 2013    | 2012    | 2011    | 2010    |
|---------------|---------|---------|---------|---------|---------|
| Maine         | 66,845  | 64,041  | 63,105  | 63,180  | 60,868  |
| New Hampshire | 42,275  | 40,683  | 40,427  | 39,983  | 39,317  |
| Pennsylvania  | 25,118  | 21,357  | 15,612  | 10,996  | 7,481   |
| Vermont       | 22,831  | 21,342  | 20,083  | 19,046  | 18,286  |
| Virginia      | 3,264   | 1,183   | 260     | 9       |         |
| Total         | 160,332 | 148,606 | 139,488 | 133,214 | 125,952 |

#### **RISK MANAGEMENT**

The Chief Financial Officer is the leader of the ERM program and a committee consisting of the President, COO, CFO and SVP of external operations was also formed. The ERM program adds value and is suitable for the company's profile. The company conducts eight meetings per year with its Board of Directors, with regular updates with the ERM Committee and the Management Team. Major risks have been identified along with quantification based upon the impact to surplus. The risks have also been assessed against the appropriate drivers with mitigation approaches identified. In 2009, an economic capital model, Risk Agility was implemented and the company is currently transitioning to the Igloo capital model. Property risk is monitored through the use of a desktop mapping tool, which provides annual average loss estimated per risk before it is written, evaluation of neighboring exposure and views of overall risk concentration.

<u>Catastrophe Exposure and Management:</u> The company maintains a comprehensive catastrophe reinsurance program that limits the net probable maximum loss from a 100-year winter storm event to about 5% of surplus.

### **OPERATING PERFORMANCE**

<u>Operating Results:</u> MMG reported consistent positive earnings in recent years and as a result, total return on equity remained above the composite over the most recent five-year

period. In 2014, the company reported a modest underwriting loss out of the past five years. The results for 2014 were mainly impacted by two significant hail storms as well as several smaller events throughout the year. The winter storm events of 2015 in the New England region impacted the company's results; however, management is on target to meet its year-end projections. The company remains susceptible to weather-related events given its geographic footprint and management has instituted a series of profitability initiatives in recent years that include increased rates, higher deductibles, loss mitigation efforts and exposure monitoring to mitigate some of the losses stemming from these events. This coupled with MMG's steady investment income allowed surplus to grow during the past five years. Although adverse winter weather and softening market conditions may continue to have an impact on earnings, sustained profitability is expected.

#### PROFITABILITY ANALYSIS (\$000)

|               |                |               |             | Co             | mpany _       |               |               |
|---------------|----------------|---------------|-------------|----------------|---------------|---------------|---------------|
|               |                | Pre-          | -tax        | After-ta       |               |               |               |
| Period        |                | Operat        | ting (      | Operatir       | ng            | Net           | Total         |
| <b>Ending</b> |                | Inco          | <u>ome</u>  | Incon          | <u>ne</u>     | <u>Income</u> | <u>Return</u> |
| 2010          |                | 7,            | 271         | 5,60           | )3            | 6,170         | 6,863         |
| 2011          |                | 5,            | 948         | 4,74           | 17            | 6,737         | 4,296         |
| 2012          |                | 7,            | 039         | 4,95           | 51            | 5,300         | 6,766         |
| 2013          |                | 6,            | 467         | 4,27           | 75            | 5,796         | 7,982         |
| 2014          |                | 2,            | 185         | 1,99           | 98            | 3,396         | 3,154         |
| 5-Yr Tota     | al             | 28,           | 911         | 21,57          | 74            | 27,400        | 29,061        |
| 03/2014       |                | -2,           | 347         | -1,93          | 38            | -1,145        | -1,698        |
| 03/2015       |                | -3,           | 849         | -2,28          | 39            | -2,022        | -1,748        |
|               |                |               |             |                |               | Industry      |               |
|               |                | _ Company     | /           |                |               | _ Composite _ |               |
| Period        | Pre-tax        | Return        | Operating l |                |               |               | Operating     |
| <b>Ending</b> | <u>ROR</u> (%) | on PHS<br>(%) | Ratio (%)   | <u>ROR</u> (%) | on PHS<br>(%) |               | Ratio (%)     |
| 2010          | 7.9            | 10.3          | 92.1        | 4.8            | 8.5           |               | 95.1          |
| 2011          | 5.8            | 6.0           | 93.4        | -1.8           | 0.0           |               | 102.3         |
| 2012          | 6.2            | 8.9           | 92.9        | 3.9            | 6.9           |               | 96.3          |
| 2013          | 5.1            | 9.6           | 93.0        | 7.4            | 11.2          |               | 92.7          |
| 2014          | 1.6            | 3.5           | 97.8        | 6.4            | 8.3           |               | 93.4          |
| 5-Yr Avg      | 5.1            | 7.5           | 94.1        | 4.2            | 7.1           |               | 95.9          |
| 03/2014       | -7.1           | 5.3           | 110.4       | XX             | XX            |               | XX            |

113.2

XX

XX

XX

-10.7

3.6

03/2015

**Underwriting Results:** Historically, MMG's underwriting performance was impacted by heavy snowfall, ice and wind, primarily in the states of Maine and New Hampshire. In order to minimize the effect of this, underwriting and pricing strategies such as increased rates and deductibles, more frequent inspections and exposure monitoring were implemented and have shown to have a favorable impact on the company's results. In recent years the company has been impacted by severe weather and an unusual hail event, which caused the company to report modest underwriting losses in 2014. However, due to risk management initiatives, the impact of these events is expected to be diminished. Despite the impact of weather-related events, the company's five-year and ten-year average combined ratios fare better relative to the industry composite. However, MMG's five-year average expense ratio is higher than the industry composite, largely due to its above-average commission expense and reinsurance costs. However, reinsurance has minimized underwriting volatility in years of increased loss activity while also providing expense relief in the form of reinsurance profit sharing. The company also implemented several systems enhancements designed to improve efficiency over the long-term, which is also impacting expenses.

#### UNDERWRITING EXPERIENCE

|                   | Net<br>Undrw       |      | Loss Ratios |           |      | Expense Ratios |       |      |              |              |  |
|-------------------|--------------------|------|-------------|-----------|------|----------------|-------|------|--------------|--------------|--|
|                   | Income             | Pure |             | Loss<br>& | Net  | Other          | Total | Div. | Comb.        | Comb.        |  |
| <u>Year</u>       | <u>(\$000)</u>     | Loss | <u>LAE</u>  | LAE       | Comm | Exp.           | Exp.  | Pol. | <u>Ratio</u> | <u>Ratio</u> |  |
| 2010              | 2,154              | 53.0 | 8.9         | 61.9      | 18.2 | 16.5           | 34.7  |      | 96.7         | 101.0        |  |
| 2011              | 634                | 54.3 | 8.8         | 63.0      | 19.5 | 15.1           | 34.6  |      | 97.6         | 108.0        |  |
| 2012              | 1,810              | 53.0 | 8.9         | 61.9      | 20.1 | 14.8           | 34.9  |      | 96.8         | 102.2        |  |
| 2013              | 1,848              | 51.6 | 9.5         | 61.1      | 21.3 | 13.6           | 35.0  |      | 96.1         | 98.2         |  |
| 2014              | -2,919             | 57.0 | 10.3        | 67.3      | 19.9 | 13.6           | 33.5  |      | 100.8        | 99.0         |  |
| 5-Yr<br>Total/Avg | 3,527              | 53.9 | 9.4         | 63.2      | 19.9 | 14.6           | 34.5  |      | 97.7         | 101.6        |  |
| 03/2014           | -3,547             | 70.8 | 9.7         | 80.5      | XX   | XX             | 32.8  |      | 113.3        | XX           |  |
| 03/2015           | -5,093             | 73.0 | 10.8        | 83.9      | XX   | XX             | 32.0  |      | 115.9        | XX           |  |
|                   | BY-LINE LOSS RATIO |      |             |           |      |                |       |      |              |              |  |

|                     |             |             |             |             |             | 5-Yr       |
|---------------------|-------------|-------------|-------------|-------------|-------------|------------|
| Product Line        | <u>2014</u> | <u>2013</u> | <u>2012</u> | <u>2011</u> | <u>2010</u> | <u>Avg</u> |
| Homeowners          | 54.2        | 51.4        | 52.5        | 59.1        | 59.4        | 55.1       |
| Auto Physical       | 78.0        | 65.1        | 60.7        | 69.0        | 62.2        | 67.6       |
| Com'l MultiPeril    | 34.2        | 26.2        | 34.9        | 29.6        | 30.5        | 31.2       |
| Priv Pass Auto Liab | 75.0        | 71.2        | 73.4        | 71.8        | 59.0        | 70.5       |
| Comm'l Auto Liab    | 46.6        | 58.6        | 34.5        | 27.8        | 62.1        | 46.0       |
| Oth Liab Occur      | 9.0         | -24.7       | 36.8        | -16.5       | 34.8        | 7.0        |

| All Other | 36.7 | 31.1 | 36.1 | 35.1 | 28.7 | 33.7 |
|-----------|------|------|------|------|------|------|
| Total     | 57.0 | 51.6 | 53.0 | 54.3 | 53.0 | 53.9 |

#### **DIRECT LOSS RATIO BY STATE**

|               |             |             |             |             |             | 5-Yr       |
|---------------|-------------|-------------|-------------|-------------|-------------|------------|
|               | <u>2014</u> | <u>2013</u> | <u>2012</u> | <u>2011</u> | <u>2010</u> | <u>Avg</u> |
| Maine         | 48.2        | 45.1        | 43.6        | 38.5        | 44.5        | 44.0       |
| New Hampshire | 43.7        | 51.4        | 59.4        | 54.5        | 55.2        | 52.8       |
| Pennsylvania  | 74.5        | 62.8        | 60.3        | 85.1        | 69.5        | 69.7       |
| Vermont       | 58.1        | 49.9        | 49.2        | 48.4        | 44.8        | 50.4       |
| Virginia      | 47.4        | 31.1        | 115.6       | 306.6       | •••         | 46.0       |
| Total         | 52.4        | 49.8        | 50.7        | 48.1        | 49.1        | 50.1       |

Investment Results: MMG continued to produce a consistent level of investment income from a relatively conservative investment portfolio. While yields stabilized, they remained relatively low due to the current interest rate environment. In addition, the company's five-year average total return on invested assets remained below the composite average. Approximately 68% of the portfolio is invested in fixed-income securities. Tax-exempt bonds represent approximately 50% of long-term bonds, with the balance of fixed-income holdings in high-grade public corporate bonds and mortgage-backed securities. Equities comprise approximately 18% of invested assets. MMG's ability to generate steady investment income in recent years is in line with its overall investment strategy of maintaining a conservative high quality investment portfolio.

#### **INVESTMENT GAINS (\$000)**

|             |               | Company             |              |  |  |  |
|-------------|---------------|---------------------|--------------|--|--|--|
|             | Net           | Realized            | Unrealized   |  |  |  |
|             | Inv           | Capital             | Capital      |  |  |  |
| <u>Year</u> | <u>Income</u> | <u>Gains</u>        | <u>Gains</u> |  |  |  |
| 2010        | 4,190         | 567                 | 692          |  |  |  |
| 2011        | 4,345         | 1,991               | -2,441       |  |  |  |
| 2012        | 4,338         | 349                 | 1,466        |  |  |  |
| 2013        | 3,971         | 1,521               | 2,186        |  |  |  |
| 2014        | 4,071         | 1,399               | -243         |  |  |  |
| 5-Yr Total  | 20,914        | 5,826               | 1,661        |  |  |  |
| 03/2014     | 966           | 794                 | -554         |  |  |  |
| 03/2015     | 961           | 267                 | 274          |  |  |  |
|             |               |                     |              |  |  |  |
|             | Company       | CompanyIndustry Com |              |  |  |  |

|           |            |            |            | Pre-tax<br>Invest |            |       |
|-----------|------------|------------|------------|-------------------|------------|-------|
|           | Inv. In a  | T          | Return     |                   | Tary Tara  | Trans |
|           | Inv Inc    | Inv        | on         | Total             | Inv Inc    | Inv   |
|           | Growth     | Yield      | Inv        | Return            | Growth     | Yield |
| Voor      | (0/.)      | (0/.)      | Assets     | (0/.)             | (0/.)      | (0/)  |
| Year 2010 | <u>(%)</u> | <u>(%)</u> | <u>(%)</u> | <u>(%)</u>        | <u>(%)</u> | (%)   |
| 2010      | 0.3        | 3.0        | 3.4        | 4.3               | 0.2        | 3.3   |
| 2011      | 3.7        | 3.0        | 4.4        | 2.5               | 1.2        | 3.3   |
| 2012      | -0.2       | 2.8        | 3.1        | 4.6               | 5.2        | 3.4   |
| 2013      | -8.4       | 2.4        | 3.3        | 5.7               | -3.4       | 3.1   |
| 2014      | 2.5        | 2.3        | 3.1        | 3.2               | 8.1        | 3.2   |
| 5-Yr Avg  | -0.5       | 2.7        | 3.4        | 4.1               | 2.3        | 3.2   |
| 03/2014   | 4.1        | 2.5        | 3.9        | 0.8               | XX         | XX    |
| 03/2015   | -0.5       | 2.4        | 2.9        | 1.0               | XX         | XX    |

#### **BALANCE SHEET STRENGTH**

Capitalization: MMG maintains favorable risk-adjusted capitalization as evidenced by Best's Capital Adequacy Ratio (BCAR) which supports the current rating and outlook. The company maintained modest premium risk as it controlled its exposure growth while improving its spread of risk. Historically, MMG carried an elevated underwriting leverage position, however, \$6 million trust-preferred securities offerings in 2003 and 2004, a \$5 million preferred stock offering in 2007 and \$2 million common stock offering in 2007 facilitated the reduction of underwriting leverage to a level more comparable to the composite, while representing a relatively small portion of total capital. Consequently, the company's capital position benefits from the financial flexibility of its intermediate holding company, MMG Financial Services, Inc. The company's capital is exposed to hurricane loss as represented by its 100 year after-tax net probable maximum loss estimate that represents approximately 5% of surplus. While exposure to severe winter weather may impact future surplus growth, MMG's strong risk-adjusted capitalization is expected to be maintained over the near-term.

Current BCAR: 250.6

#### **CAPITAL GENERATION ANALYSIS (\$000)**

|             |               | Source of Surplus Growth |              |              |  |  |  |  |
|-------------|---------------|--------------------------|--------------|--------------|--|--|--|--|
|             | Pre-tax       | Realized                 |              | Unrealized   |  |  |  |  |
|             | Operating     | Capital                  | Income       | Capital      |  |  |  |  |
| <u>Year</u> | <u>Income</u> | <u>Gains</u>             | <u>Taxes</u> | <u>Gains</u> |  |  |  |  |
| 2010        | 7,271         | 567                      | 1,668        | 692          |  |  |  |  |
| 2011        | 5,948         | 1,991                    | 1,201        | -2,441       |  |  |  |  |

| 2012       | 7,039  | 349   | 2,088  | 1,466 |
|------------|--------|-------|--------|-------|
| 2013       | 6,467  | 1,521 | 2,192  | 2,186 |
| 2014       | 2,185  | 1,399 | 187    | -243  |
| 5-Yr Total | 28,911 | 5,826 | 7,337  | 1,661 |
| 03/2014    | -2,347 | 794   | -409   | -554  |
| 03/2015    | -3,849 | 267   | -1,560 | 274   |

|            | Source o       | f Surplus Grow | th         |            |
|------------|----------------|----------------|------------|------------|
|            | Net            |                | Change     | % Change   |
|            | Contrib.       | Other          | in         | in         |
| Year       | <u>Capital</u> | <u>Changes</u> | <u>PHS</u> | <u>PHS</u> |
| 2010       | -955           | -321           | 5,587      | 8.8        |
| 2011       | -600           | -63            | 3,633      | 5.2        |
| 2012       | -660           | -5             | 6,101      | 8.4        |
| 2013       | -599           | 1,244          | 8,627      | 10.9       |
| 2014       | -620           | -77            | 2,457      | 2.8        |
|            |                |                |            |            |
| 5-Yr Total | -3,434         | 778            | 26,405     | 7.2        |
|            |                |                |            |            |
| 03/2014    | -150           | -881           | -2,729     | -3.1       |
| 03/2015    | •••            | -783           | -2,531     | -2.8       |

### **QUALITY OF SURPLUS (\$000)**

| <u>Year</u><br>2010<br>2011          | Surplus Notes  | Other <u>Debt</u>     | Contributed <u>Capital</u> 37,874  38,489 | Unassigned <u>Surplus</u> 31,470 34,489 |
|--------------------------------------|--|-----------------------|---|---|
| 2012<br>2013<br>2014                 |  |                       | 37,874<br>37,874<br>37,874                | 41,205<br>49,832<br>52,289              |
| 03/2014<br>03/2015                   |  |                       | 37,874<br>37,874                          | 47,103<br>49,758                        |
| Year<br>2010<br>2011<br>2012<br>2013 | Year-<br>End<br><u>PHS</u><br>69,344<br>72,977<br>79,079<br>87,706 | Conditional  Reserves | Adjusted PHS 69,344 72,977 79,079 87,706  |   |

| 2014    | 90,163 | <br>90,163 |
|---------|--------|------------|
| 03/2014 | 84,977 | <br>84,977 |
| 03/2015 | 87,632 | <br>87,632 |

#### LEVERAGE ANALYSIS

|                    |            | Company    |            |          |            | In       | dustry Co | mposite  |
|--------------------|------------|------------|------------|----------|------------|----------|-----------|----------|
|                    | NPW to     | Reserves   | Net        | Gross    | NPW to     | Reserves | Net       | Gross    |
| <u>Year</u>        | <u>PHS</u> | to PHS     | Lev        | Lev      | <u>PHS</u> | to PHS   | Lev       | Lev      |
| 2010               | 1.4        | 0.5        | 3.0        | 3.7      | 1.1        | 0.7      | 2.4       | 2.7      |
| 2011               | 1.5        | 0.5        | 3.1        | 3.6      | 1.1        | 0.7      | 2.5       | 2.8      |
| 2012               | 1.5        | 0.5        | 3.1        | 3.5      | 1.1        | 0.6      | 2.4       | 2.7      |
| 2013               | 1.5        | 0.5        | 3.1        | 3.4      | 1.0        | 0.6      | 2.3       | 2.6      |
| 2014               | 1.6        | 0.5        | 3.2        | 3.5      | 1.0        | 0.6      | 2.3       | 2.6      |
| 03/2014<br>03/2015 | 1.6<br>1.7 | 0.6<br>0.6 | 3.1<br>3.3 | XX<br>XX | XX<br>XX   | XX<br>XX | XX<br>XX  | XX<br>XX |

### CEDED REINSURANCE ANALYSIS (\$000)

|             |              |            |            | Company        | Indu       | stry Compo | osite          |
|-------------|--------------|------------|------------|----------------|------------|------------|----------------|
|             | Ceded        | Business   | Rein Rec   | Ceded          | Business   | Rein Rec   | Ceded          |
|             | Reins        | Retention  | to PHS     | Reins to       | Retention  | to PHS     | Reins to       |
| <u>Year</u> | <u>Total</u> | <u>(%)</u> | <u>(%)</u> | <u>PHS (%)</u> | <u>(%)</u> | <u>(%)</u> | <u>PHS (%)</u> |
| 2010        | 45,014       | 75.1       | 19.7       | 64.9           | 94.1       | 13.5       | 23.4           |
| 2011        | 38,431       | 80.5       | 17.0       | 52.7           | 94.0       | 15.0       | 25.1           |
| 2012        | 35,163       | 84.5       | 17.2       | 44.5           | 93.8       | 16.8       | 27.6           |
| 2013        | 26,872       | 91.1       | 15.6       | 30.6           | 93.7       | 15.8       | 25.8           |
| 2014        | 30,347       | 88.7       | 13.6       | 33.7           | 94.4       | 16.5       | 25.7           |

### **2014 REINSURANCE RECOVERABLES (\$000)**

|                      | Paid &        |             |                 |        | Total  |
|----------------------|---------------|-------------|-----------------|--------|--------|
|                      | Unpaid        |             | Unearned        | Other  | Reins  |
|                      | <u>Losses</u> | <u>IBNR</u> | <u>Premiums</u> | Recov* | Recov  |
| US Insurers          | 3,763         | 2,951       | 4,451           | -615   | 10,550 |
| Pools/Associations   | 104           |             | 68              |        | 172    |
| Other Non-US         | 376           |             | 1,124           |        | 1,500  |
| Total (ex US Affils) | 4,243         | 2,951       | 5,643           | -615   | 12,222 |
| Grand Total          | 4,243         | 2,951       | 5,643           | -615   | 12,222 |

<sup>\*</sup> Includes Commissions less Funds Withheld

Loss Reserves: In recent years, management implemented a more conservative reserving approach in an effort to strengthen its loss development patterns over the long-term. Such initiatives include increased initial case and more frequent reviews of open liability claims. In most of the previous ten years loss reserves developments have been redundant. However, MMG's loss reserve experienced periods of adverse development on both a calendar and accident year basis for 2010 -2012 time period. This was a relatively sudden shift from prior year redundancies. As a result IBNR was increased in 2013 to compensate for the shift in development. It is expected that reserves for all lines of business will be adequate going forward.

#### LOSS & ALAE RESERVE DEVELOPMENT: CALENDAR YEAR (\$000)

|             |          |                  |                  |                |                 |                 | Unpaid     |
|-------------|----------|------------------|------------------|----------------|-----------------|-----------------|------------|
|             | Original | Developed        | Develop.         | Develop.       | Develop.        | Unpaid          | Reserves   |
| Calendar    | Loss     | Reserves         | to               | to             | Reserves        | Reserves        | to         |
| Calciluai   | LUSS     | Kesei ves        | to               | ιο             | to              | Kesei ves       | Develop.   |
| Voor        | Dagamiag | Thm, 2014        | Oria (0/)        | PHS (%)        | NPE (%)         | @12/2014        | Reserves   |
| <u>Year</u> | Reserves | <u>Thru 2014</u> | <u>Orig. (%)</u> | <u>FH3 (%)</u> | <u>INFE (%)</u> | <u>@12/2014</u> | <u>(%)</u> |
| 2009        | 33,441   | 29,509           | -11.8            | -6.2           | 33.7            | 1,019           | 3.5        |
| 2010        | 32,019   | 29,541           | -7.7             | -3.6           | 32.1            | 2,495           | 8.4        |
| 2011        | 32,396   | 33,023           | 1.9              | 0.9            | 32.3            | 4,546           | 13.8       |
| 2012        | 34,652   | 36,187           | 4.4              | 1.9            | 32.1            | 9,442           | 26.1       |
| 2013        | 40,683   | 40,101           | -1.4             | -0.7           | 31.6            | 17,714          | 44.2       |
| 2014        | 41,852   | 41,852           |                  |                | 30.6            | 41,852          | 100.0      |

#### LOSS & ALAE RESERVE DEVELOPMENT: ACCIDENT YEAR (\$000)

|             | Original | Developed | Develop.  | Unpaid   | Acc Yr.      | Acc Yr.      |
|-------------|----------|-----------|-----------|----------|--------------|--------------|
| Accident    | Loss     | Reserves  | to        | Reserves | Loss         | Comb.        |
| <u>Year</u> | Reserves | Thru 2014 | Orig. (%) | @12/2014 | <u>Ratio</u> | <u>Ratio</u> |
| 2009        | 16,744   | 15,009    | -10.4     | 286      | 65.4         | 101.1        |
| 2010        | 16,483   | 15,386    | -6.7      | 1,476    | 63.6         | 98.3         |
| 2011        | 17,818   | 18,181    | 2.0       | 2,051    | 67.1         | 101.7        |
| 2012        | 19,362   | 19,649    | 1.5       | 4,896    | 63.6         | 98.5         |
| 2013        | 21,809   | 21,041    | -3.5      | 8,272    | 60.2         | 95.2         |
| 2014        | 24,138   | 24,138    |           | 24,138   | 67.4         | 100.9        |

<u>Liquidity:</u> Liquidity ratios remained comparable to the industry composite as excess cash is invested in a portfolio heavily weighted in fixed income securities. Nevertheless, MMG maintained a favorable liquidity position with relatively consistent cash flows from operations and a liquid balance sheet in order to settle claims in a timely manner.

#### LIQUIDITY ANALYSIS

| Company | Industry Composite |
|---------|--------------------|
|---------|--------------------|

|         |                |                |                | Gross             |                |                |                | Gross         |
|---------|----------------|----------------|----------------|-------------------|----------------|----------------|----------------|---------------|
|         | Quick          | Current        | Overall        | Agents<br>Bal     | Quick          | Current        | Overall        | Agents<br>Bal |
| Year    | <u>Liq (%)</u> | <u>Liq (%)</u> | <u>Liq (%)</u> | <u>to PHS</u> (%) | <u>Liq (%)</u> | <u>Liq (%)</u> | <u>Liq (%)</u> | to PHS (%)    |
| 2010    | 35.2           | 133.2          | 160.4          | 22.7              | 29.3           | 113.7          | 173.2          | 6.1           |
| 2011    | 36.6           | 130.3          | 161.1          | 6.4               | 28.2           | 108.1          | 170.4          | 5.7           |
| 2012    | 36.9           | 127.8          | 162.7          | 6.2               | 29.2           | 110.0          | 173.2          | 6.6           |
| 2013    | 38.0           | 125.4          | 163.7          | 6.1               | 30.7           | 115.1          | 176.9          | 6.2           |
| 2014    | 39.8           | 124.7          | 162.8          | 6.3               | 31.7           | 114.2          | 176.5          | 6.5           |
|         |                |                |                |                   |                |                |                |               |
| 03/2014 | XX             | 125.0          | 163.9          | 6.0               | XX             | XX             | XX             | XX            |
| 03/2015 | XX             | 122.0          | 161.4          | 6.4               | XX             | XX             | XX             | XX            |

### CASH FLOW ANALYSIS (\$000)

|               |             |             |             |                 | _ Company       | _                 | Industry |
|---------------|-------------|-------------|-------------|-----------------|-----------------|-------------------|----------|
|               |             |             |             |                 |                 | Con               | nposite_ |
|               | Underw      | Oper        | Net         | Underw          | Oper            | Underw            | Oper     |
|               | Cash        | Cash        | Cash        | Cash            | Cash            | Cash              | Cash     |
| <u>Year</u>   | <u>Flow</u> | <u>Flow</u> | <u>Flow</u> | <u>Flow (%)</u> | <u>Flow (%)</u> | <u>Flow (%) F</u> | low (%)  |
| 2010          | 3,447       | 6,768       | -944        | 103.8           | 107.3           | 100.2             | 105.8    |
| 2011          | 3,390       | 8,424       | -1,221      | 103.3           | 108.2           | 93.5              | 99.9     |
| 2012          | 8,557       | 11,926      | 3,784       | 107.9           | 110.7           | 98.3              | 104.8    |
| 2013          | 14,446      | 15,849      | 2,290       | 112.2           | 112.9           | 102.7             | 107.8    |
| 2014          | 2,655       | 8,713       | 114         | 101.9           | 106.3           | 103.3             | 108.4    |
|               |             |             |             |                 |                 |                   |          |
| 5-Yr<br>Total | 32,494      | 51,680      | 4,023       |                 |                 |                   |          |

### INVESTMENT LEVERAGE ANALYSIS (% OF PHS)

|             |              |         |               |               | Coı           | npany       |              | _Industry     |
|-------------|--------------|---------|---------------|---------------|---------------|-------------|--------------|---------------|
|             |              |         |               |               |               |             | C            | omposite_     |
|             | Class        | Real    | Other         |               | Non-<br>Affil |             | Class        |               |
|             | 3-6          | Estate/ | Invested      | Common        | Inv.          | Affil       | 3-6          | Common        |
| <u>Year</u> | <b>Bonds</b> | Mtg.    | <u>Assets</u> | <b>Stocks</b> | <u>Lev.</u>   | <u>Inv.</u> | <b>Bonds</b> | <b>Stocks</b> |
| 2010        | 0.9          |         |               | 26.4          | 27.3          | 8.8         | 4.6          | 20.8          |
| 2011        | 0.6          |         |               | 27.3          | 27.9          | 8.1         | 4.7          | 19.7          |
| 2012        |              |         |               | 28.7          | 28.7          | 7.3         |              | 19.7          |
| 2013        | 0.3          |         |               | 34.6          | 34.9          | 6.3         | 6.4          | 22.2          |
| 2014        |              |         |               | 37.5          | 37.5          | 5.9         |              | 22.4          |

### **INVESTMENTS - SECURITIES**

### Current Year Distribution of Bonds By Maturity

|                                     | Years            |                  |             |          |                     | Yrs-Avg        |  |  |
|-------------------------------------|------------------|------------------|-------------|----------|---------------------|----------------|--|--|
|                                     | 0-1              | 1-5              | <u>5-10</u> | 10-20    |                     | Maturity       |  |  |
| Government                          | $\overline{0.1}$ | $\overline{0.8}$ | 0.0         | 0.0      | 0.0                 | 3              |  |  |
| Gov't Agencies & Muni               | 5.8              | 24.2             | 31.1        | 2.1      | 0.4                 | 5              |  |  |
| Industrial & Misc                   | 2.6              | 18.2             | 14.1        | 0.4      | •••                 | 5              |  |  |
| Total                               | 8.6              | 43.3             | 45.2        | 2.5      | 0.4                 | 5              |  |  |
|                                     | 2014             | 2013             | 201         | 2        | 2011                | 2010           |  |  |
| Bonds (000)                         | 124,676          | 120,476          | 112,96      | 55       | 111,854             | 107,114        |  |  |
| US Government                       | 1.0              | 1.1              | 1           | .4       | 2.4                 | 2.5            |  |  |
| State/Special Revenue - US          | 63.7             | 65.7             | 64          | .0       | 62.6                | 62.0           |  |  |
| Industrial & Misc - US              | 35.4             | 33.2             | 34          | .5       | 35.1                | 35.4           |  |  |
| Private Issues                      |                  |                  |             |          | 0.4                 |                |  |  |
| Public Issues                       | 100.0            | 100.0            | 100         |          | 99.6                | 100.0          |  |  |
| Bond Quality (%)                    | 2014             | 2013             | 201         | 12       | 2011                | 2010           |  |  |
| Class 1                             | 91.1             | 90.0             | 91          |          | 93.3                | 95.2           |  |  |
| Class 2                             | 8.9              | 9.8              | 8           | .5       | 6.3                 | 4.2            |  |  |
| Class 3                             |                  | 0.2              |             |          |                     |                |  |  |
| Class 4                             |                  |                  | -           |          | 0.4                 | 0.6            |  |  |
| 1                                   | INVESTM          | ENTS - E         | QUITIE      | S        |                     |                |  |  |
|                                     | 2014             | 2012             | 20.         | 12       | 2011                | 2010           |  |  |
| Stocks (000)                        | 2014<br>33,809   | 2013<br>30,331   |             |          | 2011<br>19,895      | 2010<br>18,313 |  |  |
| Unaffiliated Common                 | 100.0            | 100.0            | 100         |          | 19,893              | 100.0          |  |  |
|                                     | C MODE           |                  | O A NICLO   | DEA      |                     |                |  |  |
| INVESTMENT                          | S - MORT         | GAGE LO          | JANS &      | KŁA      | L ESTAT             | Ł              |  |  |
| Mortgage Loans &                    | <u>2014</u>      | <u>2013</u>      | <u>20</u> 2 | 12       | <u>2011</u>         | <u>2010</u>    |  |  |
| Real Estate (000)                   | 5,348            | 5,558            | 5,75        | 57       | 5,883               | 6,104          |  |  |
| Property Occupied by<br>Co          | 100.0            | 100.0            | 100         | .0       | 100.010             | 0.0            |  |  |
| INVESTMENTS - OTHER INVESTED ASSETS |                  |                  |             |          |                     |                |  |  |
| 117 7 120 117                       | 1171119 - (      |                  | TESIL       | U AO     | <i>3</i> <b>113</b> |                |  |  |
| Other Inc. As t                     | <u>2014</u>      | <u>2013</u>      | <u>201</u>  | <u>2</u> | <u>2011</u>         | <u>2010</u>    |  |  |
| Other Inv Assets (000)              | 18,431           | 18,314           | 17,23       | 4        | 12,208              | 13,420         |  |  |
| Cash                                | 99.8             | 99.8             | 92.         | 7        | 99.9                | 100.0          |  |  |

#### **HISTORY**

The company was incorporated on May 22, 1897 under the laws of Maine and began business on August 19 of the same year as the Aroostook County Patrons Mutual Fire Insurance Company. The name was changed to Maine Mutual Fire Insurance Company on December 31, 1968, concurrent with the absorption by merger of the Maine Mutual Fire Insurance Company (formed in 1904). Another former companion fire carrier, United Mutual Insurance Company, was absorbed by merger on December 28, 1978. On March 15, 2002, Maine Mutual Fire Insurance Company was converted into a stock property and casualty insurance company and changed its name to MMG Insurance Company. MMG issued shares of common stock to Maine Mutual Group, a newly formed mutual holding company. In turn, Maine Mutual Group transferred all of the MMG common stock shares to MMG Financial Services, Inc., a newly formed stock holding company.

#### **MANAGEMENT**

Administration of the affairs of this well established company is under the direction of Larry M. Shaw. He has been with the Company since 1982 and serves as President and CEO. Prior to being promoted to President & CEO in 1995, Mr. Shaw served in various capacities, including Chief Operations Officer, Vice President, and Secretary. He has also held various positions within the Underwriting Department from 1982 to 1992.

Matthew R. McHatten joined the Company in 2001 and serves as Executive Vice President, Chief Operating Officer, Secretary and Clerk. He previously served as Sr. Vice President of External Operations, Vice President and Marketing Director.

Michael M. Young has been with the Company since 1994 and serves as Sr. Vice President, Chief Financial Officer and Treasurer. Prior to joining the Management Team at MMG, Mr. Young worked for the Maine Insurance Department for over ten years. Mr. Young held various management positions and was responsible for financial regulation of Maine's insurance industry.

Stephen J. Gallant joined the Company in 1996. He serves as Sr. Vice President – External Operations and previously held the positions of Vice-President and Marketing Director, Accounting Manager, Assistant Accounting Manager, and Staff Accountant.

### **OFFICERS**

**President and CEO**: Larry M. Shaw EVP, Secretary and COO: Matthew R.

McHatten

**SVP, Treasurer and CFO**: Michael M.

Vice President: Douglas R. Hazlett

Vice President: Pamela G. Johnson

Vice President: Lynn M. Lombard

Young

**SVP**: Stephen J. Gallant (External Vice President: Stacy L. Shaw

Operations)

Vice President: Corey A. Graham **Vice President**: Timothy W. Vernon

#### **DIRECTORS**

John H. Cashwell

Jay Y. McCrum

III (Chairman) Samuel W.

James E. Nevels

Collins

Donald W. Perkins,

Harold A. Dakin

Jean M. Deighan Dawn Hill

Jon J. Prescott Larry M. Shaw

Michael D.

MacPherson

Lisa M. Ventriss

#### REGULATORY

An examination of the financial condition was made as of December 31, 2010, by the insurance department of Maine. The 2014 annual independent audit of the company was conducted by PricewaterhouseCoopers, LLP. The annual statement of actuarial opinion is provided by Jeffrey R. Carlson, FCAS, MAAA, Towers Watson.

#### REINSURANCE

The largest net retention on any one property risk is \$300,000. The company has property excess of loss reinsurance of \$6,700,000 excess of \$300,000. A four layer catastrophe program provides \$120,000,000 of coverage excess of \$4,000,000. Casualty excess of loss reinsurance is carried for \$4,750,000 excess of \$250,000. Umbrella business is reinsured under a 92% quota share contract. In addition, the company eliminated the quota share treaty during 2013 and ceded premium is expected to be under 12% in 2015 and subsequent years.

### BALANCE SHEET (\$000)

| ADMITTED ASSETS           | 12/31/2014 | 12/31/2013 | <u>2014 %</u> | <u>2013 %</u> |
|---------------------------|------------|------------|---------------|---------------|
| Bonds                     | 124,676    | 120,476    | 53.3          | 53.5          |
| Common stock              | 33,809     | 30,331     | 14.5          | 13.5          |
| Cash & short-term invest  | 18,388     | 18,274     | 7.9           | 8.1           |
| Other non-affil inv asset | 43         | 40         | 0.0           | 0.0           |
| Real estate, offices      | 5,348      | 5,558      | 2.3           | 2.5           |
| Total invested assets     |            |            |               |               |

|   | 1          | 82,264                   | 1       | 74,679                    | 77.9               | 77.5               |
|---|------------|--------------------------|---------|---------------------------|--------------------|--------------------|
| Premium balances Accrued interest All other assets Total assets |            | 41,638<br>1,456<br>8,469 | _       | 38,649<br>1,402<br>10,600 | 17.8<br>0.6<br>3.6 | 17.2<br>0.6<br>4.7 |
| Total assets  | 2          | 233,828                  | 2       | 25,329                    | 100.0              | 100.0              |
| <u>LIABILITIES &amp;</u><br>SURPLUS                             | 12/31/2014 | <u>12/</u>               | 31/2013 | 201                       | 4 %                | <u>2013 %</u>      |
| Loss & LAE reserves   | 46,489     |                          | 44,774  |                           | 19.9               | 19.9               |
| Unearned premiums   | 76,790     |                          | 71,339  | 3                         | 32.8               | 31.7               |
| All other liabilities   | 20,386     |                          | 21,510  |                           | 8.7                | 9.5                |
| Total liabilities   | 143,665    | _                        | 137,623 | (                         | 51.4               | 61.1               |
| Capital & assigned surplus                                      | 37,874     |                          | 37,874  | -                         | 16.2               | 16.8               |
| Unassigned surplus  | 52,289     |                          | 49,832  | 2                         | 22.4               | 22.1               |
| Total policyholders'<br>surplus<br>Total liabilities &          | 90,163     | _                        | 87,706  | 3                         | 38.6               | 38.9               |
| surplus   | 233,828    | _                        | 225,329 | 10                        | 0.00               | 100.0              |

## **SUMMARY OF 2014 OPERATIONS (\$000)**

|   |                               | FUNDS PROVIDED              |            |
|---|-------------------------------|-----------------------------|------------|
| STATEMENT OF                                  | 12/31/2014                    | FROM OPERATIONS             | 12/31/2014 |
| INCOME<br>Premiums earned                     | 136,840                       | Premiums collected          | 139,926    |
| Losses incurred                               | 77,981                        | Benefit & loss-related pmts | 76,793     |
| LAE incurred                                  | 14,099                        | 1                           |            |
| Undrw expenses incurred                       | xpenses 47,678 LAE & expenses |                             | 60,478     |
| Net underwriting income                       | -2,919                        | Undrw cash flow             | 2,655      |
| Net investment income                         | 4,071                         | Investment income           | 5,133      |
| Other income/expense                          | 1,033                         | Other income/expense        | 1,033      |
| Pre-tax oper income<br>Realized capital gains | 2,185<br>1,399                | Pre-tax cash operations     | 8,820      |
| Income taxes incurred                         | 187                           | Income taxes pd (recov)     | 108        |
|   |                               |                             |            |